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JTS Vacations, LLC Terms & Conditions

We are JTS Vacations, LLC and are excited to help you with your travel. The following terms & conditions (the "Agreement") describe what you can expect from us. The terms "we", "us", and "our" refer to JTS Vacations, LLC, and the term "you" refers to the individual who signs or enters into business with JTS Vacations through this agreement.

PAYMENTS & CANCELLATION

Payments: We accept all major credit cards and debit cards with the Visa or Mastercard logo.

Form of Payment: US dollar, major credit cards, or debit cards. All payments made within 30 days of departure must be made by credit or debit card only. Credit card charges will not be accepted by phone, email, or message. Clients must make all payments via the secure link. NO EXCEPTIONS!

No Refund Policy: All planning fee payments made to JTS Vacations, LLC are non-refundable and non-transferable. JTS Vacations, LLC has contractual agreements with hotels, airlines, motorcoaches, and other vendors that will not allow us to obtain any refunds. This also allows you to make monthly payments on your vacation. For more details on vacation refunds with insurance please see the below section on Refunds For Vacations.

Making A Reservation: Please visit www.jtsvacations.com, call JTS Vacations at 404-618-0094 or contact us via email at hello@jtsvacations.com.

Last-Minute Reservations: All reservations must be made no later than 30 days prior to departure. If requested services cannot be confirmed, payment will be refunded. If services are confirmed, final payment is due within 24 hours and all applicable cancellation penalties will apply.

Deposit: A deposit is due at the time of reservation. All deposits are non-refundable and non-transferrable. All reservations (except where specified) will require a deposit and will be clearly noted the amount due and monthly payment plan.

Full Payment: All reservations can be paid in full at the time of booking as long as the package created has available space. Once full payment has been received for the vacation, JTS Vacations, LLC will release the travel documents to the client.

Receipts For Payments: The client will receive payment receipts after each payment has been processed for their records.

Identification: Guests are required to make reservations in the full name that is listed on his/her government document they will use for travel. If you need to make any changes to a name after travel documents have been issued, clients will be responsible for all name change fees, if applicable. All payments made must be made in the name of one of the travelers.

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Change Requests: All changes will be assessed a \$50/per person change fee to change any component after the trip is booked, plus the cost of the change as dictated by the supplier. Changes include, but aren't limited to, changing dates, room type, roommates, etc with your reservation. Please note, that once deposits are made, you are locked in at that time.

Refunds For Vacations With Travel Insurance: If you purchased Travel Insurance through one of JTS Vacations, LLC travel insurance suppliers, refunds will be processed to the credit card(s) originally used for payment, up to the total amount paid minus the deposit cost of travel insurance, or through company check if payment cannot be reversed to your credit card(s). If payments were processed through the supplier the refund will be refunded to you via their normal refund practices. After a final payment date and there is a request for a refund, there will be a cancellation fee from the vendor because after the final payment date your reservation and accommodation will be confirmed. Processing refunds through the vendor's timeframe can vary and is normally 14-21 business days after submission. If you purchased outside travel insurance on your own you will need to file a claim and the refund will be handled through the travel insurance carrier directly with the client.

Client Monthly Payment Responsibility:

Payment Plans: The client will receive a suggested payment plan to ensure that the vacation experience is paid in full by the final payment due date. Monthly payments are required in order to keep the reservation active unless prior arrangements have been discussed. Failure to pay monthly payments may result in cancellation if prior arrangements have not been made. JTS Vacations, LLC will send monthly courtesy reminders if requested by the client during the booking process as it is ultimately the customer's responsibility to pay on their trip. JTS Vacations, LLC is not a collections agency and so we will not continue to contact you for payment if you elect to make monthly payments as an option. Late monthly payments will incur a late payment service fee of \$25 and the trip payment will not be applied until the late fee has been paid unless prior arrangements have been made.

SCHEDULED FEES & QUOTES

JTS Vacations, LLC professional services are based on training, tools, personal experiences, and professional expertise. We research and customize experiences to meet your specific travel needs, as well as utilize our personal contacts and suppliers to coordinate transportation, draft itineraries and so much more. We curate itineraries and vacation plans that give our clients peace of mind and tremendous time savings. Due to the level of service that we provide to all of our clients, a pre-qualified consultation is needed and service fees are required in order to begin our services of planning your next vacation experience.

JTS Vacations, LLC reserves the right to modify the fees as needed as each situation can be unique. The below prices are base prices for standard transactions.

Service Fees: For all fee-based tasks an invoice will be emailed to you prior to service being provided.

Initial Consultation: Complimentary phone consultation for up to 30 minutes. This consultation is to discuss JTS Vacations, LLC services, and your travel experience. Once we determine we are a match, we will then move to the actual planning phase of the vacation. Quotes will not be provided during this

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call. It will solely be based on the type of travel you desire and to understand your travel needs to ensure we are a fit to work together.

Non-Clients of JTS Vacations, Additional Scheduled Consultations: \$25 per twenty-five minutes. By making this appointment and paying the consultation fee you agree to the fee and will not receive a refund if the appointment is canceled. We will reschedule one time without charging an additional fee. Any additional reschedules will require you to pay another fee. All no-show appointments will not be allowed to reschedule but will require an additional fee.

Late Payment Fee: \$25 per reservation. The late payment fee applies to contracted groups only. If no payment has not been made within 60 days, the reservation may be canceled by the company. Refer to the refund policy.

Change Request Fee: \$50 per person - must be paid prior to the change being made.

Cancellation Fee: \$50 per person - must be paid prior to the reservation being canceled.

Planning Fee: The fee will be depending on the complexity of the travel experience desired. Planning fees cover the following:

- our time and resources researching available options for the trip;
- customizing an itinerary to present as a proposal. The proposal includes **one destination** and **three different** four-star or higher resorts to include one revision for the same destination; all the trip components, such as air, transfers, excursions, and travel protection, are also included. If you want multiple destinations curated to select from, let me know, and I can quote you the price per person to do so.
- a payment plan that I will create & manage via a client portal
- access to a personalized itinerary app for real-time updates to your trip
- informational emails for your upcoming trip to prepare you for the destination
- any reminders that may be needed
- preparing you to travel before the trip (Standard Covid and location readiness)

Quotes: Prices are quoted and cannot be guaranteed until deposits are received. Clients have 30 days to deposit on a booking from the date the first quote is delivered. Bookings made after the 30-day mark will require payment of a new planning fee. Fees are payable by debit or credit card. An invoice will be sent to you separately.

Group Planning Fee 6 or more people: Starting at \$60 per person and each person added to the reservation will have the fee applied to their invoice prior to deposit.

Destination Wedding Planning Fee: Due to the detailed specifics of planning a destination wedding the fee will be determined after the consultation discovery session.

Cruise Online Check-In Service Fee: \$25 per person to check them in via a video screen share process as each person must accept the cruise contract themselves.

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First Time Traveler Assistance & Education: \$150 optional add-on

New Fees Effective July 1, 2021

Covid Travel Support: Starts at \$100 for up to 2 hours of support. Additional support requested after standard Covid travel readiness information and videos have been provided. The charge will be billed and paid prior to additional support being provided.

Outside of Normal Business Hours Support: \$50 for each request made for all non-emergency or those not currently on travel. All clients that need support while traveling will not have to pay this fee.

Document Printing and Mailing Fee: \$30 - clients must opt-in for this service, if not all items that do not require mailing via United States Postal Service will be sent via email to all participants that have an email address listed. In the event that we do not have the email address, the email will be sent to the lead traveler that booked the trip and it will be the lead traveler's responsibility to ensure all parties have the required documents to travel.

ROOMMATES & GROUP HARMONY

Roommates: Refunds will not be given due to roommate abandonment or failure to pay their portion. Please ensure your roommate has made his/her reservations and is making timely payments as required. Please select the appropriate occupancy rate or JTS Vacations will adjust your package according to the total paid occupants for your room and you will have to pay the difference in the rate if you want to remain in the group. A rooming list will be required for all travelers of JTS Vacations, LLC, and will be turned into the hotel prior to our arrival.

Cancellation: Once reservations have been made, cancellations will only be accepted in writing. Email your cancellation request to hello@jtsvacations.com with your invoice number, full name, and date of travel. If you do not receive an acknowledgment within 48 hours, please call 404-618-0094 to ensure your information was received.

Roommate

Reservation Changes: Changes to an existing reservation, whatever the cause, will incur a \$50 per person charge plus any additional supplier fees. This includes name changes* and removal of any services such as optional tours and transfers. *Please note that name changes to airline reservations are subject to full cancellation and rebooking. Replacing a traveling passenger with another traveling passenger constitutes a cancellation, subject to cancellation penalties, and is not covered by this Reservation Changes policy. Changes or additions after departure are subject to local rates at the time of amendment and must be paid directly by the passenger to the service provider. There are no refunds for unused services.

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Prices: All prices listed are per person based upon shared twin/double room occupancy unless otherwise clearly specified. Prices do not include items of a personal nature such as laundry, wine, water, beverages, food (other than at all-inclusive resorts or where clearly specified), passport and visa fees, insurance, and foreign port taxes unless specifically indicated in the package inclusions. Prices are correct at the time of publication; however, as airfares continually fluctuate and classes of service may have limited capacity, tour package prices and availability will change accordingly. In case of human or computer error, JTS Vacations, LLC reserves the right to re-invoice for the correct price or service. A full refund will be made to passengers who choose not to pay an increase, provided JTS Vacations, LLC receives a written cancellation within five days of the price increase notification.

Group Harmony: To ensure the desired group synergy, JTS Vacations, LLC reserves the right to accept, reject or expel any individual who is deemed disruptive or incompatible with the interests of the group, including, but not limited to, individuals who are intoxicated and/or under the influence of drugs leading to a negative experience for the remainder of the group. Expenses, including cancellation fees and/or costs for alternate travel plans or to return home, will necessarily be borne by the passenger. All unused services are non-refundable.

CHILDREN

Children: All children under 18 must be accompanied by an adult. The minimum age for children on most tours is 6 months. The minimum age for South Africa and Dubai Tours is 12. The minimum age for European Tour programs is 12. The minimum age for cruise tours is 6 months old and the child must sail in a cabin with an adult over the age of 25 years of age. Discounts for children sharing a room as the third person may apply to children under 12 at some resorts on Caribbean and Mexico Tours. Accompanying adults are responsible for the safety of their children, including providing any necessary safety equipment (such as infant/child seats) where appropriate. Please note that many countries have adopted practices to prevent international abductions of children. If a person under the age of 18 years will be traveling with an adult other than his/her parents, or with only one parent, a notarized letter written by the parents, or a non-traveling parent granting authorization to travel, including the dates of travel should be carried.

TRAVEL PROTECTION

Travel Protection: Missing a vacation is bad enough. Losing the money you paid for your vacation is even worse. Therefore, we highly recommend Travel Protection that helps provide coverage for Trip Cancellation, Interruption, Baggage Loss or Delay, Medical Expenses, and more. You are required to accept or reject the purchase of travel insurance for yourself for domestic and international tours when making your reservations.

PASSPORTS AND VISAS

Passports and Visas: Passengers are responsible for ensuring that they have the proper travel documents and **MUST CHECK** with the respective consulate(s) or visa agency to determine whether any visas or passports are required. Passports are required to be valid for at least 6 months after the date of

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travel. Some countries require a full blank "VISA" page in the passport for stamping purposes. Any information provided on the travel description pertains to US citizens only. Non-US citizens should check with the respective consulate of the country(s) to be visited for current entry requirements. We strongly suggest all cruise passengers have a valid passport in their possession while cruising.

TRAVEL DOCUMENTS

Travel Documents: Provided full payment is received no later than your Final Payment Due date, travel documents and travel instructions will be sent via email and/or mail 30 days or earlier prior to travel. If paper documents are requested when e-documents are available, documents will be delivered via USPS approximately 14-21 days prior, and a fee of \$30 will apply. A complete street address or PO Box is required.

TRAVELERS WITH DISABILITIES

In order to fully enjoy your JTS Vacations, LLC tour, we recommend that you select a trip that is suitable for your physical capabilities. Tour participants requiring any form of assistance, including travelers with physical disabilities, sight or hearing impairments, are required to notify JTS Vacations, LLC/ prior to reservation for review and our agreement. Additionally, the tour participant must be accompanied by an individual responsible for providing those services. Tour managers, guides, drivers, or other tour, hotel, ship personnel are not able to provide such assistance. In order to participate in escorted tours, passengers must be able to understand and follow instructions given by the Tour Director at all times, both for the successful operation of the tour as well as for their personal safety. JTS Vacations, LLC reserves the right to reject participation or remove any individual from a tour if the notification was not provided and/or when, in our sole judgment, continued participation would significantly hinder the services to be provided to all guests. Expenses, including cancellation fees and/or costs for alternate travel plans or to return home, will be the sole responsibility of the passenger. Escorted tours are fast-paced, often requiring lengthy walks over uneven terrain. In the interests of group harmony, clients should be able to maintain the pace of the tour. Clients with special needs may be better served independently. JTS Vacations, LLC can suggest touring options based on specific requirements.

Wheelchairs & Walkers: USA Tours: Pursuant to the Americans with Disabilities Act (the ADA), JTS Vacations, LLC seeks to accommodate disabled travelers to the extent possible and consistent with the specific tour itinerary. Nevertheless, you may find that certain tour features may not be accessible to the extent that you require a wheelchair, scooter, or other special equipment to participate. We cannot provide individual assistance to travelers with wheelchairs or other mobility devices. We regret that some itineraries cannot accommodate wheelchairs or motorized scooters. Passengers are required to advise JTS Vacations, LLC of their accessibility requirements prior to booking in order for JTS Vacations, LLC to determine if reasonable accommodations are available. JTS Vacations, LLC will endeavor to accommodate special access needs but does not guarantee that it will be able to do so in all cases.

International Tours: Hotels, sea, and river cruises outside of the United States are not required to comply with ADA requirements and therefore may not have ramps, wide entryways, or elevators to accommodate disabled passengers or devices such as wheelchairs, walkers, and motorized scooters.

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Due to physical constraints and space limitations, wheelchairs, walkers and motorized scooters may not be taken aboard motor coaches and river cruises.

Service Animals: Service animals cannot be accommodated on international escorted tours. Passengers on USA escorted tours who require a service dog because of a disability should check with JTS Vacations, LLC prior to booking a tour.

AIRLINES

Airlines: JTS Vacations, LLC is not responsible for the services and policies imposed by the airlines. Airline schedules and flights are subject to change without notice. JTS Vacations, LLC is not responsible for penalties incurred for tickets, international or domestic, not issued by JTS Vacations, LLC due to schedule and/or flight changes. Airline reservations completed online are subject to review and, should JTS Vacations, LLC deems it necessary, may be rebooked to match minimum connecting time requirements and/or tour package itineraries, in which case you will be notified immediately. Airlines reserve the right to demand immediate issuance of tickets whenever they determine that specific flights are heavily booked even when normal ticketing rules do not require tickets to be issued until a later date. In this instance, JTS Vacations, LLC will require immediate and full payment of the airfare. This situation overrides invoice terms and conditions and payment due dates. If full payment is not received, seats will be canceled by the airline and may not be available to be rebooked on the same flights or at the same airfare. Any replacement air arrangements and airfare will be the sole responsibility of the passenger.

Airline Tickets: Once full payment is received; JTS Vacations, LLC airline tickets will be issued and are fully non-refundable. Should airline tickets require to be issued earlier than the final payment due date, you may be required to pay a larger non-refundable deposit and/or complete full payment.

Airline Seat Assignments: The airlines bear the sole authority of assigning seats on group flights. All JTS Vacations, LLC airline contracts are for economy class seats only. If you require another class of service, you may consider purchasing your own flights and purchasing your land-only package from JTS Vacations, LLC. Please take note that JTS Vacations, LLC is not responsible for aircraft changes made by the airline and that can possibly change the requested seat assignments. The airline has complete control of such changes and JTS Vacations will not be held liable for any seat re-assignment changes.

Airline Frequent Flier Programs: Passengers are responsible to contact their airline directly regarding mileage eligibility and accrual. Airline frequent flier programs determine whether to award miles in part or total based on their own rules which are updated frequently. Some discounted or promotional airfares, as well as some code-share flights, are not eligible for mileage accrual. Some private airfares, such as a "JTS Vacations, LLC Airfare", are not eligible for mileage or may qualify for reduced mileage, even if the same airline class of service is eligible for full mileage when sold as an "Instant Purchase" published airfare. Not all published airfares are eligible for mileage. JTS Vacations, LLC will record frequent flier numbers when provided by the passenger prior to travel documents being issued. However, the addition of frequent flier numbers to airline records does not guarantee mileage eligibility which is at the sole discretion of each airline. Airline schedule changes may result in flights which were originally eligible for mileage accrual no longer being eligible. We highly recommend passengers to provide their frequent flier account information whenever checking in online and/or at the airport check-in desk. After travel has

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commenced, it is often not possible to apply for frequent mileage credit. Passengers are also responsible to determine whether previously earned mileage may be applied to flights to secure upgrades.

Contact Information: Pursuant to TSA Secure Flight requirements, passengers are responsible to provide JTS Vacations, LLC with their name as it appears on their passport (or other government-issued I.D. when traveling), date of birth, gender, address, phone number, email, and fax data for all passengers. Passengers must ensure that names are correctly listed on their invoice. JTS Vacations, LLC will not be responsible for passengers who do not receive an invoice or documents or are denied boarding due to inaccurate information.

Airline Name Changes: Any name change including minor spelling corrections may require airline reservations to be canceled and rebooked. Reservations are subject to current availability and pricing at the time of rebooking. Once airline tickets are issued, subsequent name corrections will be subject to an airline rebooking fee which may be as much as the full value of the airline ticket plus a \$50 revision fee per change. JTS Vacations, LLC will not be held responsible for the denial of services by a carrier due to any name discrepancy. Name changes must be advised in writing at hello@jtsvacations.com.

Airline Taxes & Fuel Surcharges: If you purchased airfare, airline taxes and fuel surcharges are included. Prior to completion of full payment, there is a potential for a price increase(s) due to increases in government-levied taxes and fees and/or fuel surcharges. To avoid potential increases, you may choose to accelerate your final payment in order that your tickets may be issued. Once issued, airline tickets are no longer subject to potential increases but are fully non-refundable. Certain overseas domestic flights are subject to air taxes which can only be paid locally; in these cases, the specific flights and amounts of those taxes are indicated in our package presentation and pre-departure documentation.

Schedule Changes: In the event of an airline schedule change, JTS Vacations, LLC will make every effort to inform passengers of the schedule change and new flight schedule prior to departure. JTS Vacations, LLC is not responsible for schedule changes including, when applicable, changes in routing and/or the number of stops in the itinerary. JTS Vacations, LLC is unable to provide compensation for schedule changes, seat assignment modifications, or cancellations implemented by an airline. In the event of any change in flight itinerary made directly between passengers and their airline, it is the passengers' responsibility to advise JTS Vacations, LLC of amended flight details in writing at hello@jtsvacations.com. JTS Vacations, LLC cannot be held responsible for land services, including arrival and/or departure transfers, if flights are changed without its knowledge.

HOTELS

Hotel Accommodations: All rooms requested are standard twin-bedded or double-bedded (two single beds) rooms with private facilities unless you have specifically requested a king/queen size bed. Please understand although we will make a bed type request on your behalf, bed types are subject to availability.

Room selection in all cases is strictly at the discretion of the hotel's management on a run-of-house basis. Triple and quad occupancy rooms consist of two beds for cruises, where triple and quad rooms will consist of a twin or double bed for each person. Some single rooms are smaller than a standard room size. The number of persons accommodated does not dictate the room size. Although available at most 4 and 5-star hotels, use of air-conditioning abroad differs greatly from the United States.

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Many European hotels were built before central air-conditioning was introduced. Air-conditioning is often shut down at night and from the end until the start of the summer months. All hotel rates are based on JTS Vacations, LLC agreements with its suppliers and are not negotiable. Hotel check-in time is generally not before 3:00 p.m. and check-out time is prior to noon. Please be sure that adequate arrangements for accommodations have been taken into consideration when a late-night flight is being used. If a day room is included in the itinerary, check-out will normally be 6:00 p.m. We reserve the right to make substitutions with hotels of equal standard. There will be no refunds for any difference in the cost of those accommodations.

Hotel & Cruise Profiles: JTS Vacations, LLC hotel and cruise ship profiles are based upon information provided to JTS Vacations, LLC by hotel and cruise ship partners and their representatives, including images and descriptions of individual properties. Star ratings may differ from country to country. JTS Vacations, LLC does its best to maintain current information, however, is not responsible for any inaccuracies, changes in description details or amenities, or images provided by third parties.

Meals: As specified in each itinerary. Meals are based on the hotel's or restaurant's buffet or set menu. In general, beverages are not included, unless specifically stated. Although JTS Vacations, LLC cannot make guarantees, every effort will be made to honor special dietary requests submitted in writing at least 4 weeks prior to departure at <mailto:hello@jtsvacations.com>.

TRANSFERS

Transfers: Transfers are provided as indicated for each tour by car, minibus, or motor coach. If you purchase a land-only tour, or if you deviate from the arrival and/or departure dates as stated in the itinerary, you will have the responsibility to purchase your own transfer to the hotel. Your arrival transfer is guaranteed for up to one hour from your scheduled arrival time in order to compensate for minor delays. JTS Vacations, LLC or the transfer company will not be responsible for flight delays, for any reason, beyond one hour from your originally scheduled arrival time. In case of a delay, whether due to a flight delay, immigration and customs, or time spent reporting baggage damage or loss, it will be your responsibility to make other transfer arrangements such as a taxi. Transfer costs are not refundable and any additional expenses will be your responsibility. The cost of a transfer is more expensive than hiring a taxi, as a JTS Vacations, LLC transfer necessarily includes round trip service, or 'dead-leg, meaning that our driver must come to the airport, hotel, or pier only to pick you up and necessarily loses a one-way fare. Often the places of call (airports, seaports, hotels) demand entrance and parking fees, where drivers may have to wait for up to an hour. JTS Vacations, LLC transfer drivers, while not employees of JTS Vacations, LLC, are reliable. They provide you with a full welcome service, transfer you to the correct location, and are prepared to answer your questions along with your ride. Passengers comfortable hiring a taxi on their own and do not require assistance will save money.

SIGHTSEEING & ITINERARY

Sightseeing & Itinerary: Will be operated by motor vehicle, its size dictated by the number of participants. JTS Vacations, LLC tours have been designed to accommodate individuals as well as groups. Times listed in itineraries are approximate and meant only as guidelines. Some itineraries may

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have early morning start times for sightseeing in order to complete the touring during daylight hours or avoid afternoon heat in tropical and desert climates. It is your responsibility to arrive on time for all scheduled flights, cruises, and package components. Arriving late may be considered a "no-show", in which case you will not be eligible for a refund for the unused service(s). We cannot guarantee the number of passengers who will be on any given tour. You may find that you are traveling with a sizeable group or only with your own companions. Services, however, will remain constant no matter the number of tour participants. Persons requiring any assistance or who have any form of disability should refer to section "Travelers With Disabilities". On dates including, but not limited to religious holidays and national celebrations, some monuments and sites may be closed. On these occasions, touring itineraries may be amended to reflect these closures. Occasionally, during holidays and certain periods, and/or due to unforeseen circumstances including weather conditions there may be last-minute changes, sometimes after arrival, in affecting the sequence of the tour, locations visited, and/or hotels. Therefore, we reserve the right to adjust the sequence and/or substitute any hotels with others of a similar category. In such cases, there will be no cost adjustment. National monuments and tourist sites regularly undergo renovations, which can obscure the monument's view. No tour will be canceled due to renovations, however JTS Vacations, LLC will decide based on the conditions whether to amend an itinerary. JTS Vacations, LLC itineraries may contain suggestions for activities for your leisure time; these suggestions do not constitute an endorsement of any specific service provider and the decision to participate in any such activities should be made independently and with due consideration.

RAIL

Rail: Once full payment is received, JTS Vacations, LLC will select train times, rail tickets will be issued, and are fully non-refundable. Except where requested in writing prior to final payment. Passengers traveling with a group may not request alternative train times. Once issued, rail tickets are valid for the dates and times specified. Some exchanges must be done locally at the station due to fare restrictions. Changes may be subject to local charges, fees, and fare increases. Once the booked train has departed, changes are no longer possible nor can amendments be completed onboard the train. JTS Vacations, LLC does not control seat assignments which are entirely at the discretion of the rail companies. Once rail tickets are issued they are fully non-refundable and non-changeable.

CRUISES

Ship & Itinerary Changes: Cruise itineraries and ships are subject to change without notice. Furthermore, cruise ships may be chartered and/or departure dates canceled, in which case all monies will be refunded. JTS Vacations, LLC takes no responsibility for ship substitutions or itinerary changes imposed by a cruise line and is not responsible for any losses you may incur including the issuance and/or cancellation of airline tickets or visa fees.

Medical Services: Many ships do not carry a doctor or nurse on board. Should medical attention be required, local services will be contacted. Resulting charges will be the responsibility of the passenger. JTS Vacations, LLC and the cruise ship operator are not responsible for the services provided.

Health Requirements: Check with your healthcare provider for up-to-date requirements. You may also check the Centers for Disease Control (www.cdc.gov) and/or the World Health Organization

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(<http://www.who.int/en/>) for their recommendations. Required inoculations, if any, must be recorded by the clients' health practitioner on a valid vaccination certificate which the client must carry for proof of inoculation where required. Individuals with heart disease, chronic illness, physical handicap, advanced pregnancy, or mental illness should not participate in these rigorous travel programs. Any person who arrives at the destination ill with an apparent fever or becomes ill during the tour will be removed from the group and directed to a local medical facility for diagnosis. Only upon clearance by an accredited medical facility will that individual be allowed to resume group travel. All costs associated with medical treatment and related expenses such as additional hotel nights or transportation not included in the original itinerary will necessarily be borne by the passenger.

Please note that some countries may require aircraft cabin insecticide treatment for in-bound foreign flights. A list of such countries is available at:

<http://www.dot.gov/.../avi.../aircraft-disinsection-requirements>.

LUGGAGE

Luggage (Airlines): Checked bags are typically limited to a total dimension of 62 inches by adding length + width + height (example: 26"+26"+10" = 62"), and a maximum weight of 50 lbs (23kg). Many airlines apply charges for checked bags. JTS Vacations, LLC is not responsible for checked bag fees, excess luggage, or weight charges levied by the airline. If your luggage is lost or damaged by the airlines, a baggage claim form MUST be filed with the carrier before leaving the airport. We recommend that you use brightly colored luggage tags, straps, or other identifiers to help you locate your luggage upon arrival or to describe it if it is lost.

Luggage (Escorted Tours): All JTS Vacations, LLC escorted tour buses allow one piece of luggage per person, plus a carry-on bag. Additional baggage will be subject to a handling charge of \$100 per piece. As JTS Vacations, LLC will not be responsible for loss or damage to luggage and personal belongings, you MUST report any loss or damage immediately at the time of the incident and obtain a written report from the local authority for submission to your insurance provider.

TIPPING RECOMMENDATIONS

Tipping Recommendations: Complete tipping guidelines are as follows:

Drivers including private cars and motorcoach drivers: \$5-\$10 per person, per day

Tour Guides: \$10-\$20 per person, per day

PASSENGER AGREEMENT

Passenger Agreement: All passengers are required to complete a Passenger Agreement prior to travel and, by so doing, formally accept JTS Vacations, LLC Terms & Conditions. Passengers booking online will be required to complete the Passenger Agreement at the time of booking. Passengers booking via telephone will be provided a verbal review of the Passenger Agreement, which will be delivered via email shortly after the time of booking. Customers who are unable to receive and complete their Passenger

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Agreement via email may request the Agreement be provided via fax or mail. Travel documents will not be released without a completed Passenger Agreement. JTS Vacations, LLC reserves the right to cancel bookings and return deposits without a completed Passenger Agreement. The Passenger Agreement incorporates these Terms & Conditions including the following Release from Liability, Assumption of Risk, and Binding Arbitration Clauses. Completion of the Passenger Agreement constitutes an agreement to these Travel Terms & Conditions and JTS Vacations, LLC's Release from Liability, Assumption of Risk, and Binding Arbitration Clause.

CRIMINAL HISTORY

Each country has its own set of standards regarding Criminal History and visitor entry. Should travelers have any history of criminal conduct (including, but not limited to, unpaid child support, driving under the influence, theft, violence, and/or sexual offenses, or any other offense), he/she/they are solely responsible for consulting with an attorney and/or the destination consulate regarding eligibility to leave the US and enter that destination country or countries. JTS VACATIONS, LLC is not responsible for trip delays, cancellations, and/or incurred or forfeiture of trip costs resulting from denied boarding of a plane or denied entry into a country.

For more information, please visit the United States State Department's Website at <https://travel.state.gov/content/travel.html>.

RELEASE FROM LIABILITY

JTS Vacations, LLC, its shareholders, directors, officers, employees, and affiliates, (collectively "JTS Vacations, LLC") does not own or operate any entity which is to or does provide goods or services for your trip including, for example, ownership or control over hotels or other lodging facilities, airline, vessel, bus, van or other transportation companies, local ground operators, providers or organizers of optional excursions or equipment used thereon, food service or entertainment providers, etc. All such persons and entities are independent contractors. As a result, JTS Vacations, LLC is not liable for any negligent or willful act or failure to act of any such person or entity, or of any other third party. Without limitation, JTS Vacations, LLC is not responsible for any injury, loss, or damage to person or property, death, delay or inconvenience in connection with the provision of any goods or services occasioned by or resulting from, but not limited to, acts of God, acts of government, force majeure, acts of war or civil unrest, insurrection or revolt, strikes or other labor activities, criminal or terrorist activities of any kind, or the threat thereof, overbooking or downgrading of accommodations, structural or other defective conditions in hotels or other lodging facilities, mechanical or other failure of airplanes or other means of transportation or for any failure of any transportation mechanism to arrive or depart timely or safely, dangers associated with or bites from animals, pests or insects, marine life or vegetation of any sort, dangers incident to recreational activities such as swimming, kayaking, sailing, canoeing, rafting, hiking, walking, bicycling, etc., sanitation problems, food poisoning, lack of access to or quality of medical care, difficulty in evacuation in case of a medical or other emergency, illness, pandemics, epidemics or the threat thereof or for any other cause beyond the direct control of JTS Vacations, LLC. In addition, I release JTS Vacations, LLC from its own negligence and assume all risk thereof.

JTS Vacations, LLC Terms & Conditions

ASSUMPTION OF RISK: I am aware that travel such as that I am undertaking involves hazardous activities, with a risk of illness, injury, or death which may be caused by forces of nature, animals, insects, or flora, the negligence of JTS Vacations, LLC, or other persons and companies known or unknown, or of willful or criminal conduct of third parties. I am aware that weather conditions may be severe, adverse, and/or unpleasant. I am also aware that medical services or facilities may not be readily available or accessible during some or all of the time during which I am participating on the trip. In order to partake of the enjoyment and excitement of this trip, I am willing to accept the risks and uncertainty involved as being an integral part of my adventure. I hereby accept and assume full responsibility for any and all risks of illness, injury or death and of the negligence of JTS Vacations, LLC and agree to hold harmless and release JTS Vacations, LLC from claims of third-party negligence.

I understand the physical requirements of the activity in which I will be participating, and I currently have no known physical, medical or mental condition which would impair my ability to participate in this tour or my safety in this activity, and I am willing to assume all risks that may be created, directly or indirectly, by any such condition. I hereby authorize JTS Vacations, LLC or my local ground handler or others to arrange for any emergency medical treatment and hospitalization as may be necessary for me because of participation in this activity without my further consent.

BINDING ARBITRATION: I agree that any dispute concerning, relating, or referring to this Agreement, the brochure, or any other literature concerning my trip, or the trip itself, shall be resolved exclusively by binding arbitration pursuant to the Federal Arbitration Act, 9 U.S.C. §§1-16, either according to the then-existing Commercial Rules of the American Arbitration Association (AAA) or pursuant to the Comprehensive Arbitration Rules & Procedures of the Judicial Arbitration and Mediation Services, Inc. (JAMS). Such proceedings will be governed by substantive (but not procedural) Georgia law and will take place in Atlanta, GA. The arbitrator and not any federal, state, or local court or agency shall have exclusive authority to resolve any dispute relating to the interpretation, applicability, enforceability, conscionability, or formation of this contract, including but not limited to any claim that all or any part of this contract is void or voidable. Please understand that by agreeing to these terms and conditions, you (and we) are waiving our right to a trial by jury.

VOLUNTARY PARTICIPATION: I acknowledge that I have voluntarily applied to participate on the trip designated on this application (or a trip which I may change to) and that I have read the description of the trip as it appears in the current JTS Vacations, LLC website relating to the trip, together with all information contained in this application. I am voluntarily participating in this trip with knowledge of the hazards involved.

PHOTOGRAPHIC RELEASE: JTS Vacations, LLC may take photographs or video of its trips and trip participants grant JTS Vacations, LLC permission to do so and for it to use same for promotional or commercial use without payment of any compensation to the participant. Clients will also allow JTS Vacations to use any personal photos and videos that are sent directly to the us.

USE OF WEBSITE: WWW.JTSVACATIONS.COM

Agreement between Customer and JTS Vacations, LLC: www.jtsvacations.com is offered to you, the customer, conditioned on your acceptance without modification of the terms, conditions, and notices contained herein. Your use of www.jtsvacations.com constitutes your agreement to all such terms, conditions, and notices.

JTS Vacations, LLC Terms & Conditions

Liability Disclaimer: The information, products, and services published on this website may include inaccuracies or typographical errors. Changes are periodically made to the information which appears here. The content of this site is not guaranteed to be complete, accurate, or available and may be changed at any time without notice. JTS Vacations, LLC may make improvements or changes on this website at any time. In no event shall JTS Vacations, LLC be liable for any direct, indirect, punitive, incidental, special, or consequential damages arising out of, or in any way connected with, the use of this website, or for any information, products, and services obtained through this website, or otherwise arising out of the use of this website.

Links to Other Websites: www.jtsvacations.com may contain hyperlinks to websites operated by parties other than JTS Vacations, LLC Travel. Such hyperlinks are provided for your reference only. JTS Vacations, LLC does not control such Web sites and is not responsible for their contents.

KNOWING AND VOLUNTARY EXECUTION: I have carefully read these Terms and Conditions and the booking information sections of this document, and fully understand its contents. I am aware that this is a release of liability and a contract between myself and JTS Vacations, LLC, and agree of my own free will. By signing or engaging with or booking a trip with JTS Vacations, LLC, I agree to these Travel Terms & Conditions and JTS Vacations, LLC Release from Liability, Assumption of Risk and Binding Arbitration Clause for myself, each member of my traveling party, and any minor children accompanying me.